Maidvy
OPERATED BY LOGIBYTE TECHNOLOGIES

www.maidvy.com

DELHI NCR · BENGALURU · MUMBAI · PUNE · KOLKATA

Professional Domestic Help for Every Home

Find the right maid, nanny, cook or live-in helper with Maidvy.

Maidvy helps families find suitable domestic helpers through a structured hiring process, coordinated interviews, transparent service charges and dedicated customer support.

Find Your Perfect Domestic Helper →

Verified worker profiles · Interview coordination · Replacement support



House Maid | Cook / Chef | Nanny | Baby Caretaker | Japa Maid | Elder Care | Live-In Helper

+ more services

01 — WHO WE ARE

About Maidvy

Maidvy is a domestic staffing and household support service operated by **Logibyte Technologies**. We help families find dependable domestic support — house maids, cooks, nannies, baby caretakers, Japa maids, elder-care attendants and live-in helpers — through a structured, professionally managed hiring process.



Our customers are households that want a transparent, reliable alternative to informal hiring — with clear service charges, coordinated interviews and a real person accountable for their requirement from the first call to final deployment.

Our **Sales team** helps you choose the right plan, and our **Allocation team** shortlists suitable worker profiles, coordinates interviews and supports joining — so you always know what happens next.

OUR MISSION

To make domestic staffing more structured, convenient and transparent for households seeking dependable assistance.

OUR SERVICE MODEL

Maidvy provides domestic staffing assistance and recruitment-related services — requirement assessment, worker profile shortlisting, interview coordination, deployment assistance and applicable post-booking support — delivered through transparent subscription plans. Worker availability and final selection depend on individual circumstances and mutual agreement between the customer and the worker.

Structured, Not Informal

Every booking follows a documented process — requirement, shortlist, interview, deployment.

Transparent by Default

Service charges, GST and plan entitlements are disclosed before any payment.

Human Support

A dedicated allocation executive and relationship manager — not a ticket queue.

Serving Delhi NCR, with live-in domestic staffing available across major Indian cities.

02 — WHAT WE DO

Domestic Help for Everyday Living

Ten service categories matched to your household work, working hours and preferred arrangement.



House Maid

Sweeping, mopping, dusting, utensils, laundry and everyday household upkeep.



All-Rounder Maid

Combined support across cleaning, basic kitchen help, laundry and more.



Live-In Maid

Full-time helper residing at your home, with mutually agreed duties and rest timings.



Baby Caretaker

Feeding, bathing, diaper changing, baby laundry and age-appropriate daily care.



Nanny / Babysitter

Experienced childcare matched to your child's age and household routine.



Japa Maid

Fixed-term postnatal support for mother and newborn, within agreed non-medical duties.



Cook / Chef

Daily meal preparation, vegetarian and non-vegetarian cooking, kitchen organization.



Elder Care Attendant

Non-medical daily living assistance, mobility support and companionship for seniors.



Patient Care Attendant

Non-clinical personal care and daily routine assistance for patients at home.



Household Support

Housekeeping and upkeep support for larger homes and families.

CARE SERVICES — PLEASE NOTE

Baby care, Japa, elder care and patient care services cover non-medical, everyday support. Clinical nursing, medical procedures and specialist healthcare require appropriately qualified personnel and are not included unless expressly arranged in writing.

Duties, salary, working hours, accommodation and other conditions are mutually agreed between the customer and the worker before deployment.

03 — THE MAIDVY STANDARD

Why Families Choose Maidvy

Everything we do is built around one idea: hiring domestic help should feel structured, safe and simple.

Structured Hiring Process
A clear, step-by-step journey from requirement to deployment.

Candidate Shortlisting
Suitable profiles curated from our registered worker database.

Interview Coordination
Audio and video interviews arranged at your convenience.

Screening Processes
Identity and background screening coordinated, as applicable.

Dedicated Allocation Assistance
One allocation executive owns your requirement end-to-end.

Transparent Service Fees
Plan, GST and entitlements disclosed before you pay.

Replacement Support
Plan-based replacement assistance with written terms.

Communication & Follow-Up
Phone, WhatsApp and email support, Monday to Saturday.

OUR COMMITMENT

"Verified profiles, transparent pricing and a dedicated human for every home — from your first call to every follow-up after."

04 — THE JOURNEY

How Maidvy Works

Eight clear steps — simple enough to understand in under a minute.

1 **Submit Your Requirement**
Share the service, location, working hours, duties and preferences.

2 **Consultation & Assessment**
We discuss availability, expected salary, service charges and conditions.

3 **Booking Confirmation**
Applicable advance payment confirms your booking and starts sourcing.

4 **Profile Shortlisting**
Suitable helper profiles are shortlisted for your requirement.

5 **Audio / Video Interviews**
You interview the shortlisted profiles at a convenient time.

6 **Final Selection**
You select the helper; remaining service fee is completed as applicable.

7 **Deployment Coordination**
Joining date, documentation and onboarding are coordinated.

8 **Support & Replacements**
Ongoing customer support and plan-based replacement assistance.

GOOD TO KNOW

- Shortlisting does not guarantee selection.
- Final duties and salary require mutual agreement.
- Worker availability can change at any time.
- Deployment timelines depend on service category and location.

Your allocation executive keeps you updated at every step — by phone, WhatsApp or email.

05 — BEHIND THE SCENES

Worker Selection & Verification

A structured approach to domestic staffing — from profile review to deployment.

Candidate Profile Review
Available profiles are reviewed for experience, skills and suitability against your stated requirement.

Interview Coordination
Audio or video interviews are arranged so you can assess each shortlisted profile yourself.

Identity Documentation
Available government identity documents of the worker are coordinated and reviewed before profiles are shared.

Background Verification
Applicable background verification processes are coordinated according to the service arrangement. Status is shared transparently.

Final Customer Selection
The final hiring decision is always yours — screening supports, but never replaces, your judgement.

Deployment Coordination
Joining date, logistics, documentation and onboarding are coordinated by your allocation executive.

Verification reduces risk but cannot eliminate every risk or guarantee the future conduct or performance of any individual. Customers should exercise reasonable care and supervision.

WHAT YOU RECEIVE IN EVERY PROFILE

- Identity document status
- Relevant work experience
- Skill & role suitability
- Expected salary range
- Location & availability
- Language preferences
- Interview scheduling support
- Joining coordination

Profiles are shared only after internal review, and the final hiring decision always rests with you.

IMPORTANT CUSTOMER RESPONSIBILITIES

Before deployment, please confirm and document:

- Duties & scope of work
- Salary & payment date
- Working hours & weekly rest
- Accommodation (live-in)
- Leave arrangements
- Food & personal expenses
- Specific household rules
- Emergency contacts

06 — NO HIDDEN CHARGES

Transparent Pricing & Payments

Two clear subscription plans, currently published on our official website and confirmed in writing before booking.

PART-TIME PLAN

Daytime Domestic Help

Base Subscription	₹12,000
GST @ 18%	₹2,160
Total Payable	**₹14,160**

Working Arrangement: 6 Hours or 10 Hours Per Day

Replacements: Up to 4 replacements

Suited for: House Maid, All-Rounder Maid, Cook, Nanny, Baby Caretaker and other eligible daytime domestic help categories

MOST POPULAR

FULL-TIME PLAN

Live-In Domestic Help

Base Subscription	₹20,000
GST @ 18%	₹3,600
Total Payable	**₹23,600**

Working Arrangement: 24 x 7 Live-In Arrangement

Replacements: Up to 4 replacements

Suited for: Live-In House Maid, Live-In All-Rounder, Live-In Nanny, Live-In Baby Caretaker, Live-In Cook, Live-In Elder Care Attendant and other eligible live-in categories

INCLUDED IN THE SUBSCRIPTION

- ✓ Requirement consultation with a Maidvy advisor
- ✓ Helper profiles shortlisted for your household
- ✓ Audio / video interview coordination
- ✓ Deployment logistics and joining coordination
- ✓ Dedicated Relationship Manager during tenure
- ✓ Eligible plan-based replacement support
- ✓ Phone & WhatsApp support, Mon–Sat 10:00–18:00

NOT INCLUDED

- — Helper's monthly salary — paid directly by you to the worker
- — Meals, accommodation and personal expenses for live-in staff
- — Personal advances or bonuses agreed directly with the helper
- — Travel costs for helpers relocating for live-in placement

Worker salary is separate. The subscription is Maidvy's service fee; the helper's monthly salary is paid directly by you to the selected helper.

PAYMENT METHODS

- UPI
- Debit & Credit Cards
- Net Banking

Secure payment processing

BOOKING & BALANCE

The booking advance, applicable GST and remaining service fee are disclosed before payment. Any balance is completed at the agreed milestones, before deployment.

INVOICE & CONFIRMATION

A GST-compliant tax invoice is issued for every subscription payment, and every payment is acknowledged in writing.

The above amounts represent Maidvy's service fees, inclusive of 18% GST. The domestic worker's salary is separate and is mutually agreed between the customer and the selected worker. Applicable service conditions, payment milestones and replacement terms are communicated before booking.

07 — SUPPORT BEYOND THE BOOKING

Service Plans & Replacement Policy

Clear entitlements, a clear request process, and honest limitations.

Plan Validity

The applicable plan validity period is communicated in writing at booking and stated on your service confirmation.

Replacement Entitlement

Up to 4 replacements under both the Part-Time / Daytime and Full-Time Live-In plans, during the applicable plan validity period.

Turnaround Time

A reasonable turnaround applies and is communicated by your Relationship Manager, subject to availability.

How to Request a Replacement

1

Raise a Request

Call, WhatsApp or email us quoting your booking ID.

2

Written Acknowledgement

Your request is confirmed in writing by our team.

3

Fresh Profiles

New suitable profiles are shortlisted and shared with you.

4

Interview & Deploy

You interview, select, and deployment is coordinated.

REPLACEMENT-FIRST POLICY

Maidvy is a placement facilitation service, and sourcing, screening and coordination begin as soon as a booking is confirmed. Our service model is therefore **replacement-first**: subscription fees are non-refundable once service delivery has commenced, and plan-based replacement is the primary remedy for service continuity — subject to applicable law and the binding Refund & Cancellation Policy published on our official website.

LIMITATIONS & EXCLUSIONS

- Replacement is subject to the availability of a suitable helper in your location and category.
- Both plans include up to 4 replacements during the applicable plan validity period, as per the agreed replacement policy.
- Duties, salary and working conditions for a replacement are re-confirmed mutually before deployment.
- All replacement assistance is governed by the plan terms and our published policies.

The binding Terms & Conditions and Refund & Cancellation Policy, as published on our official website and shared at booking, always prevail.

08 — ALWAYS WITHIN REACH

Customer Support & Service Areas

Real people on the phone — and clear information about where we serve.

CALL US
+91 92899 72093

WHATSAPP
+91 92899 72093

EMAIL
support@maidvy.com

HOURS
Mon–Sat · 10 AM – 6 PM

How a Concern Is Resolved

01
Customer Support Executive
Answers your first call or WhatsApp message and routes your request — bookings, follow-ups, billing or replacements.

02
Relationship Manager
Your single point of contact for the engagement; coordinates concerns during your plan tenure.

03
Grievance Escalation
Unresolved complaints can be escalated to our grievance channel at support@maidvy.com, as per our published policies.

WHERE WE SERVE

Delhi NCR — Primary Service Region
Delhi · Noida · Greater Noida · Ghaziabad · Gurgaon · Faridabad

Live-In Staffing Only
Bengaluru · Mumbai · Pune · Hyderabad · Chennai · Kolkata · Ahmedabad

Daytime services are focused on Delhi NCR. Live-in domestic staff are available across major Indian cities. Availability depends on category, location, budget and working hours.

The People Behind Your Booking



Customer Support Executive
Answers your first call and routes your request.



Allocation & Deployment
Shortlists suitable helpers for your requirement.



Relationship Manager
Your single point of contact for the engagement.

Every enquiry gets a real human response during business hours — no bots, no black boxes.

Maidvy

OPERATED BY LOGIBYTE TECHNOLOGIES

10 — GET STARTED

Your Home Deserves the Right Support.

Connect with Maidvy to find domestic help suited to your family's needs.

CALL US
+91 92899 72093

WHATSAPP
+91 92899 72093

EMAIL
support@maidvy.com

WEBSITE
www.maidvy.com

Logibyte Technologies (Maidvy)
3rd Floor, Plot No. 94, YC Co-Working Space, Block B, Sector 13, Dwarka, New Delhi, South West Delhi, Delhi – 110075, India

Monday – Saturday · 10:00 AM – 6:00 PM

DELHI NCR · LIVE-IN STAFFING ACROSS MAJOR INDIAN CITIES

SCAN TO WHATSAPP US

CHAT ON WHATSAPP

TERMS & CONDITIONS PRIVACY POLICY REFUND & CANCELLATION POLICY

Our current policies are published on our official website and shared with every booking confirmation.

Services are subject to worker availability, customer requirements, mutually agreed terms, applicable charges and the relevant service policies.